

OCEAN CLUB

BED BOOKING TERMS & CONDITIONS

Bed Availability

The website is directly linked to our reservation system, if there are less than 5 beds available call or email us to check availability. If the bed type is sold out you will need to book another bed type or book another day.

Number of people per bed

The bed packages show the maximum number of people allowed per bed, if your group is larger you will need to book more than 1 bed.

Multiple bed bookings

To book more than one bed you will need to do multiple bookings and email us the reference numbers to allocate the beds together.

Bed Packages

The bed packages are fixed, the bottles included cannot be changed for other drinks. The bed package is for the bed only, food and drinks is extra.

Reservation with full pre-payment

Beds booked online are with full pre-payment with visa or master card, we do not accept American Express.

Bed allocation

Works on first paid, first served basis.

Pre-paid reservation for bed until 4pm

Pre-paid beds must be claimed before 4pm.
If you have not claimed your reservation before 4pm we will resell the bed.

Minimum spend

The minimum spend is additional and is to be paid to the waiter on the day itself. Beds with minimum spend:

- VIP POOL (Saturday only)
- DECK (Saturday only)
- VIP DECK (Friday - Sunday)
- SUPER VIP SQUARE (Friday - Sunday)

Dress Code

We do not allow fancy dress, body glitter, face gems, hen party accessories into Ocean Club.

Age Limit

Ocean Club is a family venue, we recommend to come during the week with young children as during the weekends we have a lot of large groups. During Champagne parties the entrance is strictly 21 years old or over. During Opening & Closing Parties the entrance is strictly 18 years old or over.



Food & Drinks

It is not allowed to bring any food or drinks into the property or take any bottles/drinks out of the property.

Opening Times

Ocean Club is open from 11 am until 9pm.

Storage

Ocean Club does not store clients items, suitcases, you need to arrange this with your accommodation.

Champagne Party

Entrance is strictly 21 years old, you need to bring a copy of photo identification.

The Spray box includes 6 x Veuve Clicquot 0.75l, it is brought to the bed before the spray around 5pm, The Spray box is served warm and is to SPRAY only.

Refunds

Bed bookings are non-refundable unless Ocean Club Marbella is not able to open on the date of your booking. If this were the case & the club cannot open, we will either provide a full refund or provide you with a credit voucher valid until the end of the 2023 season.

New bookings from January 2022 can also receive a credit voucher, if attendance is not possible, valid until the end of the 2023 season. If you would like a credit voucher & we are not informed of this 72 hours prior to your booking, your booking will be classified as a no show.

In the unlikely event of another lockdown in your country due to a pandemic, we will only provide a full refund if Spain does not allow entry from your country of origin 72 hours prior to your booking.

Dogs

We do not allow dogs into the property.

If you have any further questions please email us at reservations@oceanclub.es