

# OCEAN CLUB

## TERMS & CONDITIONS



### **Bed Availability**

The website is directly linked to our reservation system, if there are less than 5 beds available call or email us to check availability. If the bed type is sold out you will need to book another bed type or book another day.

### **Number of people per bed**

The bed packages show the maximum number of people allowed per bed, if your group is larger you will need to book more than 1 bed.

### **Multiple bed bookings**

You are able to book up to 3 beds of the same bed type. If you are looking to book VIP Deck or Super VIP square beds then you are able to book 2 at a time. If you would like to book more than this amount then you would need to make separate bookings and email us the reference numbers so we can place them together

### **Bed Packages**

The bed packages are fixed, the bottles included cannot be changed for other drinks. The bed package is for the bed only, food and drinks is extra.

### **Reservation with full pre-payment**

Beds booked online are with full pre-payment with visa or master card, we do not accept American Express.

### **Bed allocation**

Works on first paid, first served basis.

### **Pre-paid reservation for bed until 4pm**

Pre-paid beds must be claimed before 4pm.  
If you have not claimed your reservation before 4pm we will resell the bed.

### **Minimum spend**

The VIP POOL, DECK, VIP DECK & SUPER VIP SQUARE BED have a minimum spend on Saturday only which are additional to the bed price and must be paid to the reception upon arrival.

### **Dress Code**

We do not allow fancy dress, body glitter, face gems, hen party accessories into Ocean Club.

### **Age Limit**

Ocean Club is a family venue, we recommend to come during the week with young children as during the weekends we have a lot of large groups. During Opening & Closing Party the entrance is strictly 18 years old or over.

### **Food & Drinks**

It is not allowed to bring any food or drinks into the property or take any bottles/drinks out of the property.

### **Opening Times**

Ocean Club is open from 11 am until 9pm.

### **Storage**

Ocean Club does not store clients items, suitcases, you need to arrange this with your accommodation.

### **Consumption**

In order to access and use our facilities, all clients must consume at least a beverage offered by our establishment within a reasonable timeframe upon entry

### **Champagne Party**

The Spray box includes 6 x Veuve Clicquot 0.75l, it is brought to the bed before the spray around 5pm, The Spray box is served warm and is to SPRAY only.

### **Refunds**

Bed bookings are non-refundable unless Ocean Club Marbella is not able to open on the date of your booking. If this were the case & the club cannot open, we will either provide a full refund or provide you with a credit voucher valid until the end of the 2024 season. New bookings from January 2023 can also receive a credit voucher, if attendance is not possible, valid until the end of the 2024 season. If you would like a credit voucher & we are not informed of this 72 hours prior to your booking, your booking will be classified as a no show.

### **Dogs**

Dogs must be leashed and are only permitted in the restaurant and bistro area.